

Sync

Privacy Policy

Last Updated: 17 May 2024

Overview:

Welcome to SYNC DOTCOM NETWORK (hereinafter referred to as "SYNC"). We are committed to protecting your privacy and ensuring that your personal information is handled safely and responsibly. This Privacy Policy outlines how we collect, use, and protect your information when you use our website and services.

1. Information We Collect

1.1 Personal Information:

- **Contact Information:** Name, email address, phone number, and postal address.
- **Payment Information:** Credit card details, billing address, and other payment-related information.
- **Account Information:** Username, password, and other details you provide when creating an account.

1.2 Non-Personal Information:

- **Log Data:** IP address, browser type, operating system, referring URLs, and date and time of access.
- **Cookies and Tracking Technologies:** Information about your usage of our website and services.

2. How We Use Your Information

2.1 To Provide and Improve Services:

- Process transactions and manage your account.
- Enhance the quality of our services and user experience.
- Personalize content and offers to suit your preferences.

2.2 For Communication:

- Send you updates, newsletters, and promotional materials.
- Respond to your inquiries and provide customer support.

2.3 Legal Compliance:

- Comply with legal obligations and protect our legal rights.
- Respond to legal requests and prevent fraud or illegal activities.

3. Sharing Your Information

3.1 Third-Party Service Providers:

- We may share your information with third-party service providers for payment processing, email communication, analytics, and other essential services.

3.2 Legal Requirements:

- We may disclose your information to comply with legal obligations, respond to legal requests, and enforce our agreements and policies.

4. Security

We implement a range of security measures to protect your personal information from unauthorized access, use, or disclosure. These measures include encryption, access controls, and regular security assessments.

5. Your Rights

5.1 Access and Update:

- You can access and update your personal information through your account settings or by contacting us directly.

5.2 Opt-Out:

- You can opt out of receiving promotional emails by following the unsubscribe instructions included in the emails or by contacting us.

5.3 Data Deletion:

- You may request the deletion of your personal information by contacting us. We will comply with such requests unless we are required to retain the information for legal or administrative purposes.

6. Cookies and Tracking Technologies

We use cookies and similar tracking technologies to enhance your experience on our website, analyze usage patterns, and provide personalized content and advertisements. You can control the use of cookies through your browser settings.

7. Third-Party Links

Our website may contain links to third-party websites. We are not responsible for the privacy practices or content of these websites. We encourage you to read their privacy policies before providing any personal information.

8. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page, and the revised policy will take effect immediately upon posting. We encourage you to review this Privacy Policy periodically for updates.

Contact Information:

Please get in touch with us at the following information if you have any queries or complaints about our copyright and disclaimer statement:

- Telephone: +60 11-6301-4690
- Email: legal@sync.com.my

You acknowledge and agree that the terms and conditions set out in this Privacy Policy statement shall apply to your use of our website and services. This statement may be updated or changed as necessary by Sync. Please visit this page frequently for updates.

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